

Generative AI – Choosing Tools for Teaching and Learning

Within the Walled Garden

Protected environment supported by U of T

Features:

- Guardrails that prioritize security, privacy and vendor/provider accountability
- Once logged into an institutional account or vetted tool option, information collected from user's prompts are not used for training purposes
- Ease of use/access due to institutional support, configuration for teaching and learning context
- Equitable access for all students without user subscription fees
- Greater predictability of services provided

Risks and concerns:

- Limited to platform and configuration options provided by institutionally supported and/or vetted options
- Reduced opportunity for customization and integration



Example: Microsoft Copilot

[Read more about using Copilot for teaching and learning](#)

Outside the Garden

Beyond the University's supported tool kit

Features:

- Most recent developments available from range of platform providers
- Access to discipline and task specific tools and resources
- Additional customization possible for innovative teaching with individual instructor investment in build and support
- Potential for embedding within other tools/platform contexts
- Enhanced or specialized services on a subscription basis

Risks and concerns:

- Content and data privacy concerns in sharing with platform/provider for model training/third party use
- Students must be provided with an alternative to using a platform that is not one of the University of Toronto's supported tools
- Fee for service limits equitable access
- Unsupported tools may disappear or have terms of service or functionality changed during the term.
- Instructor responsible for support, including compliance with all U of T policies and practices on appropriate use of information technology and information privacy and security risks



Example: ChatGPT | Open AI services

[Read more about using ChatGPT to build course chat bots](#)